Table of Contents
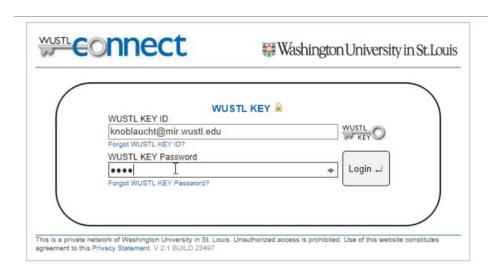
Registration Process

In order to register with iLab, please do the following:

1. Go to https://wustl.ilabsolutions.com, and log in using your official WUSTL Key and password.

2. A registration page will open. It will pre-fill your first name, last name and phone number. Complete any fields that have not been pre-filled.

Washington University St. Louis Facility User Instructions

      a. *Note: In the *lab* drop down menu, please search for your PI's last name and **choose your PI as the lab**.

      b. If you do not see your PI's name in the *lab* drop down menu send an email to support@ilabsolutions.com with your **Name** and **PI Name.** We will contact WUSTL ITS directly to verify this and create your account.

3. Once you click *register*, your PI will be notified to approve your account request as well as assign you at least one Department code.

      a. Until your PI approves your account request you will see this message upon iLab login (PI's please see **Approving Requests & Assigning Department codes**)

iLab Solutions
save money, save time

Hello Sriram Gollapalli,

Your account activation is currently pending the approval of your membership to the following lab:

- Abraham, John (JHMI) Lab

We have notified the institutional administrators of your request, and they will be reminded each business day if they have not approved your account. You can send an immediate reminder by clicking the 'Send Reminder' button below.

[Send Reminder to the Designated Approver]

If your request is urgent, please click on the button below and we will do our best to follow up with the appropriate individuals to verify your account.

[Request Assistance]

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staging.ilabsolutions.com | privacy policy (pdf) | security policy (pdf)

4. Upon PI approval, you will be able to access and request services from the WUSTL cores.

Accessing WUSTL Cores

After you have registered and your account is approved, you can access WUSTL Cores that are live in the iLab system by doing the following:

1. Log into iLab, https://wustl.ilabsolutions.com with your WUSTLKey information.
2. Click on the l*ist all cores* link on the left side of the iLab page.
3. Select the core (in this case, CHiiPs Immunomonitoring Lab) from which you want to order services.
    *Note: You will only see a list of WUSTL cores that are live in the iLab system.

You are now registered as an iLab user and should have access to order services from the CHiiPs Immunomonitoring Lab (IML).

*Note: Training is required for most of the equipment managed by the IML. You will be contacted by the appropriate core staff if you have not already received training on a particular piece of equipment.